

APPENDIX F ADDRESSES

FAFSA Processor

Submit FAFSA
(including Pacific Islander)

Federal Student Aid Programs
P.O. Box 7001
Mt. Vernon, IL 62864-0071

Submit Renewal Application

Federal Student Aid Programs
P.O. Box 7002
Mt. Vernon, IL 62864-0072

Spanish FAFSA

Federal Student Aid Programs
P.O. Box 7003
Mt. Vernon, IL 62864-0073

Submit SAR (with corrections)

Federal Student Aid Programs
P.O. Box 7004
Mt. Vernon, IL 62864-0074

Request duplicate SAR,
change address, or
change/add colleges

Federal Student Aid Programs
P.O. Box 7005
Mt. Vernon, IL 62864-0075

Submit Signature Pages

FAFSA on the Web
Renewal FAFSA on the Web
Corrections on the Web
Spanish FAFSA on the Web

Federal Student Aid Programs
P.O. Box 7006
Mt. Vernon, IL 62864-0076

Department of Education Information Services

For a complete listing of all FSA sources of assistance go to the FSAdownload Web site located at **FSAdownload.ed.gov** to download the *Sources of Assistance for Schools* guide.

Federal Student Aid Information Center

- Questions on applying for aid
- Whether schools participate in federal aid programs
- School default rates
- Student eligibility
- Request publications on federal student aid
- Correct data entry errors made by MDE
- Assistance with answering specific application questions
- Has application been processed?
- Request duplicate SAR
- Change of address/institution

Telephone Services

(toll free)
800/4-FED AID (800/433-3243)
800/730-8913 TDD for hearing impaired
319/337-5665 for overseas callers (not toll free)

Write to:

Federal Student Aid Information Center
P.O. Box 84
Washington, D.C. 20044-0084

FAFSA on the Web Customer Service

- Technical Assistance 800/4-FED-AID
- Web browser set-up and downloading 800/801-0576
- Modem and printer set-up
- Connectivity and access

FSA Customer Service Call Center

- Title IV policy questions 800/433-7327
- Application processing questions E-mail: **fsa.customer.support@ed.gov**
- Help contacting ED staff Fax: 202/275-5532